

## ANA to Temporarily Change Service on Select International Routes Due to the Coronavirus as of May 18, 2021

- From July, ANA will resume Tokyo Narita = San Francisco and Tokyo Narita = Jakarta routes, while increasing frequencies of Tokyo Narita = Los Angeles and Tokyo Narita = Singapore routes
- To meet increased demand for summer travel, ANA will operate Tokyo Haneda = Seattle flights on select dates during June through August

**TOKYO, May 18, 2021** – All Nippon Airways (ANA) will temporarily change its flight frequency to select cities due to the ongoing changes to immigration guidelines, recently instituted public health quarantine measures and passenger demand trends. Due to the widespread impact of COVID-19, and as part of our ongoing review of flight schedules from May to September, we have made changes to select routes.

ANA will continue to monitor local immigration restrictions and quarantine guidelines as well as demand trends and travel viability as it decides on the frequency of flights and when to resume certain routes. Furthermore, ANA will adhere to the standards and protocols established by the “[ANA Care Promise](#),” our initiative to provide a clean and hygienic environment at airports and aboard aircraft so that all customers can travel safely and comfortably.

The summary of today’s announcement on international flights is as follows. Please visit [ANA Website](#) for more details about our flight operations.

### Changes to the Schedule (May - June):

Based on the rising demand and special needs of passengers, ANA will be increasing frequencies, making day-of-week changes, and operating additional interim flights on 6 routes (23 flights).

#### Overview:

Schedule	FY2020 Business Plan (No. of Routes)	Actual Plan *1 (No. of Routes)	Operation Rate *2
May 1 - 31	5,390 flights (72 routes)	1,022 flights (37 routes)	19%
June 1 - 30	5,177 flights (73 routes)	997 flights (38 routes)	19%

\*1 The total number of flights includes interim flights.

\*2 The operation rate is based on a comparison to the FY2020 Business Plan.

#### Additional announcements for May 1 – May 31:

Route	Flight number	Frequency	Remarks
		May 1 - 31	
Delhi (DEL)			
Haneda = Delhi	NH 837	2 flights/week (Thu., Sun.)	Operate on Mon., Fri. from May 23 To operate as an interim flight *1
	NH 838	2 flights/week (Mon., Fri.)	To operate as an interim flight *1

Mumbai (BOM)			
Narita = Mumbai	NH 829	Suspended	To operate as an interim flight on May 12, 26 *1
	NH 830		To operate as an interim flight on May 13, 27 *1
Bangkok (BKK)			
Haneda = Bangkok	NH 849/848	Suspended	
	NH 877/878	Suspended	
	NH 847	6 flights/week (Mon., Tue., Thu., Fri., Sat. and Sun.)	To operate also on May 5, 19, 26 *2
	NH 850	7 flights/week	

Additional announcements for June 1 – June 30:

Route	Flight number	Frequency	Remarks
		June 1 - 30	
Mumbai (BOM)			
Narita = Mumbai	NH 829	Suspended	To operate as an interim flight on June 9, 23 *1
	NH 830		To operate as an interim flight on June 10, 24 *1
Bangkok (BKK)			
Haneda = Bangkok	NH 849/848	Suspended	
	NH 877/878	Suspended	
	NH 847	6 flights/week (Mon., Tue., Thu., Fri., Sat. and Sun.)	To operate also on June 2, 16, 23, 30 *2
	NH 850	7 flights/week	
Seattle (SEA)			
Haneda = Seattle	NH 118	Suspended	To operate only NH117 on June 12, 19, 26
	NH 117		

\*1 Flights operated by ANA under Air Travel Bubble established by Government of India for Japan.

\*2 The outbound flights are the Semi Commercial Flights approved by the Thai Government. Passengers entering Thailand are required to meet all regulations prescribed by the Thai government and the Civil Aviation Authority of Thailand (CAAT) as well as to obtain the Certificate of Entry into the Kingdom of Thailand (COE). Please refer to the website of the Royal Thai Embassy Tokyo, Japan or Consulates or to contact the nearest Royal Thai Embassies or Consulates in respective countries to learn the required procedures for entry to Thailand. (As of May 18, 2021)

Disclaimer: Due to the rapid change in the travel advisory and immigration regulations in Thailand, passengers must regularly check the information prior to the departure date and handle any independent enquiries before travelling.

[Royal Thai Embassy Tokyo, Japan](#)  
[Civil Aviation Authority of Thailand \(CAAT\)](#)  
[Embassy of Japan in Thailand](#)

\* The announced plan above is subject to the approval of relevant authorities, and the aircraft may change depending on the flight status.

### Tentative Flight Schedule:

Route	Flight Number	Schedule	Aircraft (No. of seats)	Schedule
Chicago - Kansai	NH 1935	May 29	B773 (212)	Chicago (12:45) / Kansai (16:35 +1)
San Francisco - Kansai	NH 1915	June 12	B773 (212)	San Francisco (13:20) / Kansai (17:10 +1)

### Changes to the Schedule (July - September):

#### Overview:

Schedule	FY2020 Business Plan (No. of Routes)	Actual Plan *1 (No. of Routes)	Operation Rate *2
July 1 - 31	5,461 flights (75 routes)	1,122 flights (38 routes)	21%
August 1 - 31	5,500 flights (75 routes)	1,046 flights (38 routes)	19%
September 1 - 30	5,356 flights (75 routes)	1,060 flights (36 routes)	20%

\*1 The total number of flights includes interim flights.

\*2 The operation rate is based on a comparison to the FY2020 Business Plan.

#### Announcements for the schedule from July 1 – September 30:

The changes to the schedule based on today's announcement are highlighted in yellow below. A portion of the schedule that had been announced in the previous FY2021 Business Plan dated Jan. 26, 2021 will also be affected.

#### Asia / Oceania

Route	Flight number	Frequency	Remarks
		July 1 - September 30	
<b>Shenyang (SHE)</b>			
Narita = Shenyang	NH 925/926	Suspended *1	
<b>Beijing (PEK)</b>			
Narita = Beijing	NH 955/956	Suspended *1	
Haneda = Beijing	NH 961/962	Suspended	
	NH 963/964	Suspended *1	
Kansai = Beijing	NH 979/980	Suspended	
<b>Dalian (DLC)</b>			
Narita = Dalian	NH 903/904	Suspended	
Kansai = Dalian	NH 945/946	Suspended	

Qingdao (TAO)			
Narita = Qingdao	NH 927/928	1 round trip/week (Wed.)	
Haneda = Qingdao	NH 949/950	—	Launch postponed on/after October 1
Kansai = Qingdao	NH 977/978	Suspended	
Wuhan (WUH)			
Narita = Wuhan	NH 937/938	Suspended *1	
Chengdu (CTU)			
Narita = Chengdu	NH 947/948	Suspended *1	
Shanghai / Pudong (PVG)			
Narita = Shanghai	NH 919/920	1 round trip/week (Sun.)	
	NH 959/960	Suspended	
	NH 921/922	Suspended *1	
Haneda = Shanghai	NH 967/968	Suspended *1	
	NH 971/972	Suspended *1	
Kansai = Shanghai	NH 973/974	Suspended	
	NH 975/976	Suspended	
Shanghai / Hongqiao (SHA)			
Haneda = Shanghai	NH 969/970	Suspended	
Hangzhou (HGH)			
Narita = Hangzhou	NH 929/930	1 round trip/week (Thu.)	
Kansai = Hangzhou	NH 951/952	Suspended	
Xiamen (XMN)			
Narita = Xiamen	NH 935/936	Suspended	
Guangzhou (CAN)			
Narita = Guangzhou	NH 933/934	1 round trip/week (Wed.)	
Haneda = Guangzhou	NH 923/924	Suspended	
Shenzhen (SZX)			
Haneda = Shenzhen	NH 965/966	—	The Shenzhen route planned to depart from Tokyo Haneda will be changed to Tokyo Narita
Narita = Shenzhen	NH 931/932	1 round trip/week (Mon.)	Please refer to the flight schedule below

Hong Kong (HKG)			
Narita = Hong Kong	NH 811/812	Suspended *1	
	NH 1929/1932	1 round trip/week (Fri.)	To operate as an interim flight and suspended on August 13 Please refer to the flight schedule below
Haneda = Hong Kong	NH 859/860	Suspended	
Kansai = Hong Kong	NH 873/874	Suspended	*5
Taipei / Taoyuan (TPE)			
Narita = Taipei	NH 823/824	Suspended *1	*5
Taipei / Songshan (TSA)			
Haneda = Taipei	NH 851/852	1 round trip/week (Fri.)	To operate on July 5, 12, August 16, 23 and suspended on August 13
	NH 853/854	Suspended	
Seoul / Gimpo (GMP)			
Haneda = Seoul	NH 861/864	Suspended	
	NH 865/868	Suspended	
	NH 867/862	Suspended *1	
Sydney (SYD)			
Haneda = Sydney	NH 879	5 flights/week (Mon., Wed., Thu., Fri., Sat.)	Suspended on August 12, 14 *5
	NH 880	5 flights/week (Tue., Thu., Fri., Sat., Sun.)	5 flights/week during July 2 - October 1, suspended on August 13, 15 *5
	NH 889/890	—	*4, *5
Perth (PER)			
Narita = Perth	NH 881/882	Suspended	*5
Delhi (DEL)			
Haneda = Delhi	NH 837	2 flights/week (Thu., Sun.)	To operate as an interim flight *2
	NH 838	2 flights/week (Mon., Fri.)	To operate as an interim flight *2
Mumbai (BOM)			
Narita = Mumbai	NH 829	Suspended	To operate as an interim flight on July 7, 21 *2
	NH 830	Suspended	To operate as an interim flight on July 8, 22 *2
Chennai (MAA)			
Narita = Chennai	NH 825/826	Suspended	*5

Bangkok (BKK)			
Narita = Bangkok	NH 805	7 round trips/week	*3
	NH 806		7 flights/week during July 2 - October 1
Haneda = Bangkok	NH 849/848	Suspended	*5
	NH 877/878	Suspended	*5
	NH 847	6 flights/week (Mon., Tue., Thu., Fri., Sat., Sun.)	*3, *5
	NH 850	7 flights/week	*5
Hanoi (HAN)			
Narita = Hanoi	NH 897	Suspended	
	NH 898	5 flights/week ( Wed., Thu., Fri., Sat., Sun.)	
Ho Chi Minh City (SGN)			
Narita = Ho Chi Minh City	NH 833	Suspended	
	NH 834	3 flights/week (Tue., Thu., Sat.)	3 flights/week during July 2 - October 1
Haneda = Ho Chi Minh City	NH 891	Suspended	
	NH 892	5 flights/week (Wed., Thu., Fri., Sat., Sun.)	Suspended on August 11 - 15
Phnom Penh (PNH)			
Narita = Phnom Penh	NH 817/818	Suspended	*5
Yangon (RGN)			
Narita = Yangon	NH 813	Suspended	
	NH 814	Pending	Announcement will be made as soon as it is decided
Kuala Lumpur (KUL)			
Narita = Kuala Lumpur	NH 815	3 flights/week (Tue., Fri., Sun.)	
	NH 816	3 flights/week (Mon., Wed., Sat.)	3 flights/week during July 2 - October 1
Haneda = Kuala Lumpur	NH 885/886	Suspended	
Singapore (SIN)			
Narita = Singapore	NH · NQ 801	5 flights/week (Mon., Wed., Fri., Sat., Sun.)	
	NH · NQ 802	5 flights/week (Mon., Tue., Thu., Sat., Sun.)	5 flights/week during July 2 - October 1
Haneda = Singapore	NH 843/842	Suspended	
	NH 841/844	2 round trips/week (Thu., Sun.)	Suspended on August 8, 12, 15

Jakarta (CGK)			
Narita = Jakarta	NH 835	3 flights/week (Mon., Wed., Fri.)	
	NH 836	3 flights/week (Tue., Thu., Sat.)	3 flights/week during July 2 - October 1
Haneda = Jakarta	NH 855/856	2 round trips/week (Wed., Sat.)	Suspended on August 7, 11, 14
	NH 871	2 flights/week ( Thu., Sun.)	Suspended on August 8, 12, 15
	NH 872	2 flights/week (Mon., Fri.)	Suspended on August 9, 13, 16 2 flights/week during July 2 - October 1
Manila (MNL)			
Narita = Manila	NH 819	7 round trips/week	
	NH 820		7 flights/week during July 2 - October 1
Haneda = Manila	NH 869	Suspended	
	NH 870	7 flights/week	Suspended on August 9 - 15

### North America / Panpacific

Route	Flight number	Frequency	Remarks
		July 1 - September 30	
Los Angeles (LAX)			
Narita = Los Angeles	NH 6/5	7 round trips/week	
Haneda = Los Angeles	NH 126/125	—	*4, *5
	NH 106	7 round trips/week	*5
	NH 105		7 round trips/week during July 2 - October 1 *5
San Francisco (SFO)			
Narita = San Francisco	NH 8/7	2 round trips/week (Thu., Sat.)	*5
Haneda = San Francisco	NH 108	3 flights/week (Tue., Fri., Sun.)	
	NH 107	3 flights/week (Mon., Wed., Sat.)	3 flights/week during July 2 - October 1
San Jose (SJC)			
Haneda = San Jose	NH 120/119	—	*4, *5
Seattle (SEA)			
Haneda = Seattle	NH 118	Suspended	Operate on July 3, 10, 17, 24 Operate only NH118 on August 7, 14, 21
	NH 117		Operate on July 3, 10, 17, 24
Washington D.C. (IAD)			
Haneda = Washington D.C.	NH 102/101	Suspended	The Washington D.C. route planned to depart from Tokyo Haneda will be changed to Tokyo Narita
Narita = Washington D.C.	NH 2	3 flights/week (Tue., Thu., Sat.)	Please refer to the flight schedule
	NH 1	3 flights/week (Wed., Fri., Sun.)	

New York (JFK)			
Narita = New York	NH 10/9	Suspended *1	*5
Haneda = New York	NH 110	4 flights/week (Mon., Tue., Fri., Sat.)	4 flights/week during July 2 - October 1
	NH 109	4 flights/week (Tue., Wed., Sat., Sun)	
Houston (IAH)			
Haneda = Houston	NH 114/113	Suspended	The Houston route planned to depart from Tokyo Haneda will be changed to Tokyo Narita
Narita = Houston	NH 174	3 flights/week (Tue., Thu., Sat.)	
	NH 173	3 flights/week (Wed., Fri., Sun.)	Please refer to the flight schedule below
Chicago (ORD)			
Narita = Chicago	NH 12	7 round trips/week	7 flights/week during July 2 - October 1
	NH 11		
Haneda = Chicago	NH 112/111	Suspended	
Vancouver (YVR)			
Haneda = Vancouver	NH 116/115	3 round trips/week (Mon., Wed., Fri.)	Suspended on August 11, 16, 18
Mexico City (MEX)			
Narita = Mexico City	NH 180	7 round trips/week	7 flights/week during July 2 - October 1
	NH 179		
Honolulu (HNL)			
Narita = Honolulu	NH 184	Suspended	Operate on August 9, 13
	NH 183	Suspended	Operate on August 10, 14
	NH 182/181	Suspended	
Haneda = Honolulu	NH 186	2 flights/week (Mon., Fri.)	Suspended on August 9, 13, 16
	NH 185	2 flights/week (Tue., Sat.)	Suspended on August 10, 14, 17 2 flights/week during July 2 - October 1

## Europe

Route	Flight number	Frequency	Remarks
		July 1 - September 30	
London (LHR)			
Haneda = London	NH 211	4 round trips/week (Mon., Wed., Fri., Sat.)	Operate on August 10
	NH 212		Operate on July 18, 25
Paris (CDG)			
Haneda = Paris	NH 215/216	2 round trips/week (Wed., Sat.)	



Frankfurt (FRA)			
Haneda = Frankfurt	NH 203/204	7 round trips/week	
	NH 223	Suspended	Operate on August 9, 10
	NH 224	Suspended	Operate on July 18, 20
Munich (MUC)			
Haneda = Munich	NH 217/218	Suspended	
Dusseldorf (DUS)			
Narita = Dusseldorf	NH 209/210	Suspended	*5
Brussels (BRU)			
Narita = Brussels	NH 231/232	1 round trip/week (Sat.)	
Vienna (VIE)			
Haneda = Vienna	NH 205/206	Suspended	
Stockholm (ARN)			
Haneda = Stockholm	NH 221/222	—	*4, *5
Milan (MXP)			
Haneda = Milan	NH 207/208	—	*4, *5
Istanbul (IST)			
Haneda = Istanbul	NH 219/220	—	*4, *5
Moscow (DME)			
Haneda = Moscow	NH 213/214	—	*4, *5
Vladivostok (VVO)			
Narita = Vladivostok	NH 883/884	Suspended	*5

\*1 Return flights bound for Japan will be departing on the following day.

\*2 Flights operated by ANA under Air Travel Bubble established by Government of India for Japan.

\*3 The outbound flights are the Semi Commercial Flights approved by the Thai Government. Passengers entering Thailand are required to meet all regulations prescribed by the Thai government and the Civil Aviation Authority of Thailand (CAAT) as well as to obtain the Certificate of Entry into the Kingdom of Thailand (COE). Please refer to the website of the Royal Thai Embassy Tokyo, Japan or Consulates or to contact the nearest Royal Thai Embassies or Consulates in respective countries to learn the required procedures for entry to Thailand. (As of May 18, 2021)

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\*4 Announcement will be made once the new launch date is confirmed.

\*5 These changes were announced in the FY2021 Business Plan that was released on Jan. 26, 2021.

## Flight schedule from July 1 for the announcements as of today:

Route	Flight Number	Aircraft (No. of seats)	Frequency	Schedule
Narita = Shenzhen	NH 931/932	B787 (246)	1 round trip/week (Mon.)	Narita (09:15) / Shenzhen (13:05) Shenzhen (14:35) / Narita (19:50)
Narita = Hong Kong	NH 1929/1932	B787 (184)	1 round trip/week (Fri.)	Narita (09:50) / Hong Kong (13:40) Hong Kong (14:55) / Narita (20:15)
Narita = Washington D.C.	NH 2	B787 (215)	3 flights/week (Tue., Thu., Sat.)	Narita (17:00) / Washington D.C. (16:40)
	NH 1	B787 (215)	3 flights/week (Wed., Fri., Sun.)	Washington D.C. (12:15) / Narita (15:20)+1
Narita = Houston	NH 174	B787 (215)	3 flights/week (Tue., Thu., Sat.)	Narita (17:00) / Houston (15:20)
	NH 173	B787 (215)	3 flights/week (Wed., Fri., Sun.)	Houston (11:50) / Narita (15:40)+1

\* The announced plan above is subject to the approval of relevant authorities, and the aircraft may change depending on the flight status.

Due to the strengthening of quarantine measures in each region, changes in immigration conditions and other precautions are being implemented. For customers planning to travel, please check the latest information from embassies, consulates, and health institutions in your destination.

ANA will continue to closely monitor the situation and will take appropriate action when needed to provide a clean, safe and comfortable environment for our customers and employees. For further information on our special handling measures regarding ticket reservations and other COVID-19 related matters, please refer to the link below: <https://www.ana.co.jp/en/jp/topics/coronavirus-travel-information/>

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### About ANA

Founded in 1952 with just two helicopters, All Nippon Airways (ANA) has grown to become the largest airline in Japan. ANA HOLDINGS Inc. (ANA HD) was established in 2013 as the largest airline group holding company in Japan, comprising 71 companies including ANA and Peach Aviation, the leading LCC in Japan.

ANA is a launch customer and the largest operator of the Boeing 787 Dreamliner, making ANA HD the biggest Dreamliner owner in the world. A member of Star Alliance since 1999, ANA has joint venture agreements with United Airlines, Lufthansa German Airlines, Swiss International Airlines, Austrian Airlines and Brussels Airlines - giving it a truly global presence.

The airline's legacy of superior service has helped it earn SKYTRAX's respected 5-Star rating every year since 2013, with ANA being the only Japanese airline to win this prestigious designation for eight consecutive years. ANA also has been recognized by Air Transport World as "Airline of the Year" three times (2007, 2013 and 2018); it is one of only a select few airlines to win this prominent award multiple times.

ANA is the only company in the aviation industry to receive the Gold Class distinction from the 2021 S&P Global Sustainability Awards and ANA HD has been selected as a member of the Dow Jones Sustainability World Index list for the fourth consecutive year and the Dow Jones Sustainability Asia Pacific Index list for the fifth consecutive year.

For more information, please refer to the following link.

<https://www.ana.co.jp/group/en/>